

NERRIGA HOTEL

TERMS AND CONDITIONS

Welcome and thank you for choosing to stay at Nerriga Hotel. These are our terms and conditions. Please do not hesitate to ask the bar staff should you have any queries.

Pricing

Effective from 1 January 2018, prices are as follows:-

- \$120 per night for one bed (maximum occupancy 2 people).
- \$140 per night for two beds (maximum occupancy 4 people).

The number of people staying in the cabin must not exceed the number advised at the time of booking. If additional persons are staying in the cabin, we reserve the right to charge an extra fee.

Booking

Payment in full is required at the time of booking.

Cancellation

If you cancel your booking:-

- up to 14 days before your check-in date, we will refund 75% of your payment;
- up to 7 days before your check-in date, we will refund 50% of your payment;
- within 7 days of your check-in date or in case of no-show, your payment will be forfeited.

Check-in and check-out times

Check-in is from 3pm. Present yourself at the bar and our staff will check you in and give you the keys to your cabin.

Check-out is by 10am. Please return your keys to the bar or coffee shop staff as you leave. If the bar and/or coffee shop is closed please leave the keys in the cabin.

Early check-in and late check-out may be organised depending on time restraints and cleaning arrangements for the cabin. Enquire with the bar staff should you require an early check-in or late check-out.

Cleaning

We kindly ask you to leave the cabin in the state you found it. Dishes must be washed, dried and put away. No excess rubbish should be left on the premises. There are wheelie-bins at the back of the cabin for waste disposal. Should the cabin not be left in a clean and tidy manner, we reserve the right to charge an extra fee for the additional cleaning required as a result of your stay.

Smoking

Smoking inside the cabin is not permitted. You may smoke outside on the veranda but please close the door and windows so that the smoke does not go inside and use the ashtrays provided to dispose of cigarette butts. A \$100 cleaning fee will be charged for smoking inside.

Damage to the property

The cabin will be inspected after your departure. We reserve the right to charge an additional fee as a result of damages to the cabin, missing items, lost keys, additional cleaning required or any other breach of our terms and conditions.

Pets

Pets may be allowed upon request at the time of booking provided they are not allowed inside the cabin at any time. Please note the property is not fenced and there may be wildlife around.

Acceptance

By booking one of our cabins you agree to abide by these terms and conditions.